

# SINNISSIPPI MUSIC SHELL

.....CONCERT GUESTS - FOR YOUR INFORMATION .....

## Manager on Duty (MOD)

A Manager on Duty will be present at all performances. The Manager on Duty table is located near the stage. This table is staffed throughout the concert. You may stop by and visit at any time if you have a question or concern.

## First Aid

You may seek First Aid attention from the staff at the Manager on Duty table or from Event Staff.

## Lost & Found

Lost and found items will be taken to the Manager on Duty table. Following the concert, all unclaimed items are taken to Rockford Park District Customer Services at the Webbs Norman Center. Please call 815-987-8800 for information. The Rockford Park District is not responsible for lost or stolen personal articles.

## Restrooms

Lighted restrooms are available at the Twin Shelters picnic area at the top of the hill and to the left of the stage. They are accessible to persons with disabilities.

## Parking

### General Parking

All guests will be directed by the Event Staff to first available parking spaces. Please let Event Staff know of any special accommodations needed upon your arrival.

### Accessible Parking

All guests requiring accessible parking should notify Event Staff as they enter the park, and they will be directed to the first available accessible parking space.

### Buses and Large Vans

All buses and large vans will be directed by Event Staff to appropriate parking. For safety reasons, no parking of these vehicles or unloading of passengers on the side of the road is allowed.

## Shuttle Service

A shuttle service (passenger-size golf cart) is provided to guests who have difficulty walking to the seating area. All guests requiring a shuttle ride should acquire a parking placard from the Event Staff. The placard should be placed on the dashboard of the vehicle. Guests will then be directed to the appropriate parking area.

## Special Needs

Please call 815-987-8800 for all special needs requests 48 hours in advance.

An assistive listening system is available for people who are hard of hearing. Please call to reserve a personal receiver and headset. You may pick up and return the equipment from the Manager on Duty table at the concert.

If you have a need for assistance while attending the concert, please notify the Manager on Duty or Event Staff.

## Concert Étiquette

### Smoking Policy

Smoking is not allowed in the seating, concessions, Twin Shelters, backstage, and/or surrounding areas.

### Dogs/Pets

Leashed dogs are allowed in the seating area unless they become a disruption to the concert or to the people seated nearby. Should this occur, the Manager on Duty or Event Staff may ask the pet owner to remove the pet from the seating area.

### Cell Phones

Please put cell phones on silent or vibrate while attending the concert. If you need to take a call, please step out of range so as to not disrupt the concert.

For weather related program information, visit [rockfordparkdistrict.org](http://rockfordparkdistrict.org) and click on the Rainout Line button (under Rec Alerts). You can also sign up for email or text alerts on this page, or you can call 815-889-2001 at any time to receive updated information.



## Handbills

Unauthorized distribution of handbills/ advertising is not allowed at the concerts.

## Family Friendly Environment

### Concessions

Full concessions, including beer and wine, are for sale beginning at 6:00 PM.

### Outside Food

Outside food and beverages are welcome. However, no alcoholic beverages are allowed except those sold by our concession vendor.

### Seating

Bench seating is provided. Also, please feel free to bring a comfortable lawn chair from home; we have spaces available for them. Limited grassy areas are also available for those who would like to sit on a blanket or simply want to lie in the grass.

### Stay Safe

For safety reasons, children are asked to stay close to their accompanying adults. Climbing on the Music Shell, benches, and/or railings is not allowed. No running, bike riding, roller blading, or skateboarding is allowed in the concert area.

Children are often invited down to the pit to dance by the entertainers. Please be watchful of them while they are participating in this popular family event. Supervision is required.

If you unexpectedly become separated from your child, please notify the Manager on Duty or Event Staff immediately for assistance.

### Emergency Notification

In the event of an emergency, you will be given instructions by the staff from the stage. In the event of a personal emergency while attending a concert, please notify the Manager on Duty or Event Staff immediately.



[facebook.com/musicshell](https://www.facebook.com/musicshell)

## For Your Comfort

Routine spraying for mosquitoes takes place during the summer. All applications meet the latest EPA guidelines. We recommend bringing your own personal bug spray and sunscreen for your personal comfort.

## Public/Private Areas

Guests are not allowed on stage unless invited by the performers. Dancing in the pit is welcomed; however, if it becomes a disruption to the show, guests may be asked to remain seated. Backstage is restricted to performers and staff only.

## Park Rules

All posted park rules will be enforced.

## Location Change Due to Weather

If inclement weather prohibits concerts to be outdoors, the performance will move to the rain sites. Parking is available, and Event Staff will be present to assist you at the alternate location.

If rain or storms develop during a concert, or if there is a power outage, it may be necessary to cancel on site for safety reasons.

**For Tuesday/Thursday Music in the Park concerts, call after 2:30 PM**

**For Wednesday Imagination Station performances, call after 10:30 AM**

## Indoor Rain Site

### Music in the Park:

Guilford High School (doors open at 6:00 PM)  
5620 Spring Creek Rd. – Rockford, IL

Rain site for **Rockford Symphony Orchestra** concert on Tuesday, July 26 and **American English** concert on Thursday, August 4:

**Coronado Performing Arts Center,**  
312 N. Main St. – Rockford  
(doors open at 6:00 PM)  
*On-street parking or use parking garage.*

### Imagination Station:

Eisenhower Middle School (doors open at 1:00 PM)  
3525 Spring Creek Rd. – Rockford, IL

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ONLINE [rockfordparkdistrict.org](http://rockfordparkdistrict.org)

13